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EXECUTIVE SECRETARY

October 17, 2001

Mr. David Waddell Executive Secretary Tennessee Regulatory Authority 460 James Robertson Pkwy. Nashville, TN 37243-0505

RE: Service Standard Rulemaking Procedure Docket No. 00-00873

Dear David:

As you are aware, the Industry has been meeting with Eddie Roberson, Chief—Consumer Service Division, concerning the referenced rules. Currently, comments by the Industry, either individually or as an industry consensus, are due to be filed by Friday, October 19, 2001. Given the status of such discussions and the fact that progress is being made therein, we would request that we be given an additional week or until Friday, October 26 to respond. Mr. Roberson is in agreement with this request. By copy of this letter, I am advising all parties of such request.

Charlie Hown